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## Home-Based Care for a New Century

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With expansion, the home-care market is becoming more diverse and more competitive. For-profit agencies are multiplying. Nursing homes and hospital systems are moving beyond their institutional walls to provide an array of home- and community-based services. Managed care organizations are enrolling record numbers of individuals and families. They and other third-party payers are aggressively shopping among home-care providers, seeking better

value for money. The articles that comprise this book, commissioned by the Milbank Memorial Fund and the Visiting Nurse Service of New York, address these issues.

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About the Author Daniel M. Fox is president of the Milbank Memorial Fund. His most recent book, *Power and Illness: The Failure of American Health Policy* (1993), was reissued in paperback in 1995. Carol Raphael is president and chief executive officer of the Visiting Nurse Service of New York, the largest voluntary home health organization in the United States. Prior to joining the Visiting Nurse Service of New York, she was director of operations management at the Mount Sinai Medical Center in New York City. Before that, she worked at the New York City Human Resources Administration for ten years, ending in the position of executive deputy commissioner of the Income and Medical Assistance Administration.