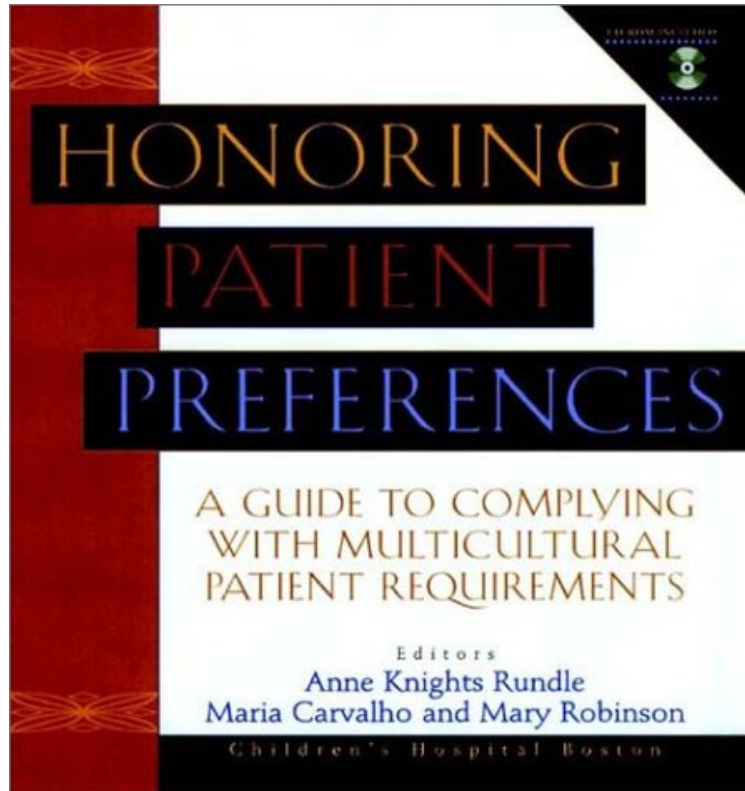


Honoring Patient Preferences

Anne Knights Rundle, Maria Carvalho, Mary Robinson, Anne Knights Rundle
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Anne Knights Rundle, Maria Carvalho, Mary Robinson, Anne Knights Rundle : Honoring Patient Preferences before purchasing it in order to gage whether or not it would be worth my time, and all praised Honoring Patient Preferences:

9 of 9 people found the following review helpful. Why so expensive?By A CustomerThe information was written with one medical center in one geographic area as the focus. Thus they focused on the ethnic groups which are served by that medical center rather than the United States at large. Many common US ethnic groups are missing, e.g. Philippines, Korea, Italy, to name three large immigrant populations in our area. The CD makes it easier to make copies while at a computer than to run to a copy machine, but otherwise it's purpose is unclear. Features available in Adobe Acrobat (the CD is a PDF of the manuscript) that could enhance the use of the document are ignored. It is quite simply a pdf copy of the book, without any links or other features easy to use in Acrobat. Since the book references many websites, it would have been easy to make these into links, giving a purpose of the CD. This was a good start on the issues healthcare faces in a diverse environment like the US, but disappointing in it's incomplete content and incomplete use of PDF document format capabilities - perhaps the publishers forced it into print too soon...

A Mandarin speaking woman is rushed to the hospital emergency room with a high fever and chest pains--yet refuses to let the doctor examine her. What does the hospital staff do? As patient populations grow more and more diverse,

this and thousands of similar situations confront health care providers each day as they attempt to provide care to our country's newest residents. Honoring Patient Preferences is an indispensable manual written for health care professionals who care for patients from diverse religious and cultural backgrounds. Sponsored by Children's Hospital in Boston--the hospital voted number one in pediatrics nine years in a row by U.S. News and World Report--this essential guide contains detailed, practical information for working with dozens of religious and cultural groups. This unique resource is designed to help providers best meet the needs of their ethnically diverse patients while also satisfying stringent new regulatory standards for culturally sensitive care. While drawing on many case studies from the Children's Hospital patient population, the authors help clinicians and other professionals expand their knowledge of the customs and rules for care of the sick, attitudes and beliefs about illness and death, and religious observances in the hospital setting. They provide insight into the basic beliefs, traditions, and practices that influence how people from a wide variety of cultures and religions respond to the U.S. health care environment. Honoring Patient Preferences provides health care professionals indispensable suggestions for meeting Joint Commission on Accreditation standards and includes a CD-ROM containing the entire text of the book. Key-word searchable, this resource can be posted on any computer network, giving easy access to this essential information to those who need it most.

" . . . I applaud this exploration." (Ken Fox, Jr., M.D., Department of Social Medicine, Harvard Medical School)
"Thoughtful, clear, and accessible information about an increasingly important component of medical care today. I highly recommend it for all pastoral care departments and accredited clinical pastoral education programs." (Rev. Joan E. Hemenway, director of pastoral care and CPE, Bridgeport Hospital) "All of us bring culturally defined beliefs and practices to the experience of illness, and they shape our encounters with the health care system and our response to clinical care. In a society as diverse as ours, ignoring the differences among us can be hazardous to the health of the community. This book gives health care professionals an enlightening glimpse of more than twenty different national and religious groups, highlighting the cultural norms and spiritual traditions of particular consequence to clinical practice. Reading it, we can't help but take a closer look, too, at the unspoken assumptions that govern our own behavior." (Margaret Gerteis, director of quality research and development and Susan Edgman-Levitan, president, The Picker Institute; co-editors and authors, *Through the Patient's Eyes: Understanding and Promoting Patient-Centered Care*)

From the Inside Flap
A Hands-On Resource for Meeting the Health Care Needs of All Patients
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From the Back Cover
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