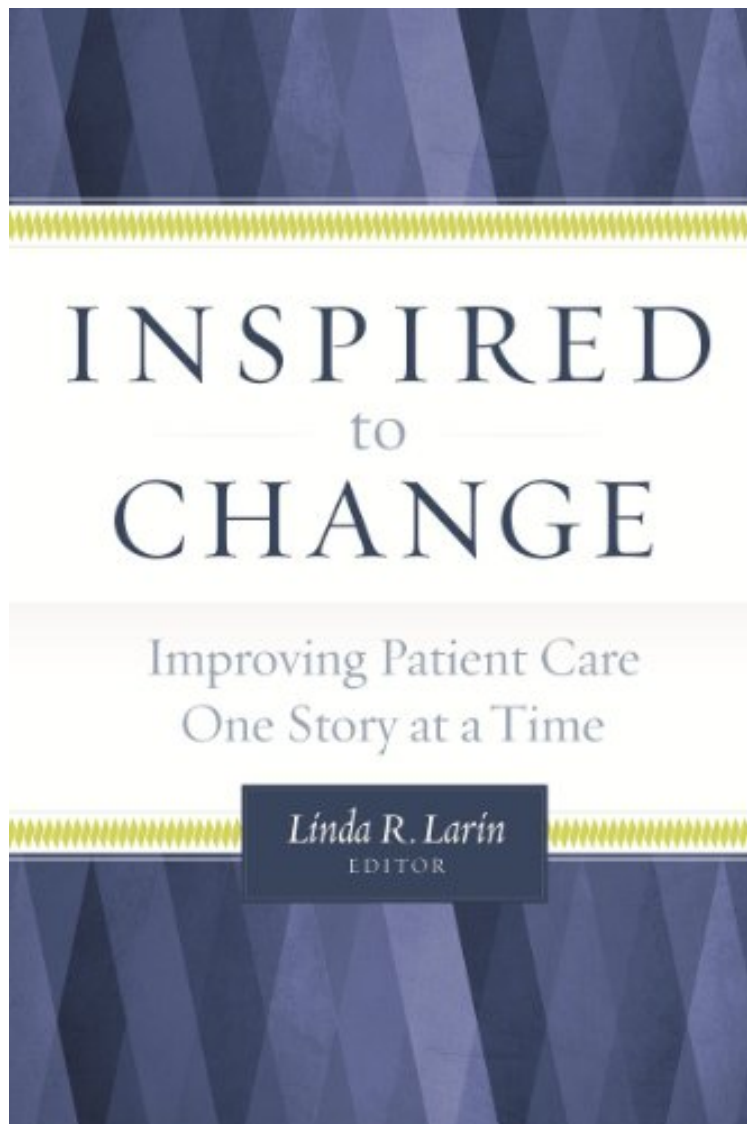


[Download free ebook] Inspired to Change: Improving Patient Care One Story at a Time (Ache Management)

Inspired to Change: Improving Patient Care One Story at a Time (Ache Management)

Linda R. Larin

*ebooks | Download PDF | *ePub | DOC | audiobook*



[Download](#)

[Read Online](#)

#1880256 in Books 2013-11-09Ingredients: Example IngredientsOriginal language:EnglishPDF # 1 8.75 x 6.00 x .75l, 1.00 #File Name: 156793613X297 pages | File size: 63.Mb

Linda R. Larin : Inspired to Change: Improving Patient Care One Story at a Time (Ache Management) before purchasing it in order to gage whether or not it would be worth my time, and all praised Inspired to Change: Improving Patient Care One Story at a Time (Ache Management):

2 of 2 people found the following review helpful. A Provocative and Informative BookBy CustomerThe gold standard

for most any successful service business is to acquire an excellent understanding of the consumer and to tailor the services around that customer's needs. When it comes to healthcare, the delivery of care is too often attentive to following standards of care or established protocols, without sufficient regard to the perceptions of the patient receiving the care. By presenting relevant stories of patients, caregivers, family, and friends, *Inspired to Change* offers a guide to developing a better model for the delivery of healthcare. In terms of customer-business relationships, there is no connection, which is more profound than the connection between a caregiver and a sick patient. Indeed, a successful clinical outcome can be a failed business outcome, when the patient perceives the experience or the relationship to the caregiver to be unsatisfactory. For any healthcare provider that seeks to deliver excellent clinical care, while ensuring a top-notch patient experience, *Inspired to Change* should be a must read.

2 of 2 people found the following review helpful. *Inspired* By Anonymous With all of the literature on where healthcare should be heading, this book should be a guiding force. The book lays out the principles of patient and family-centered care by utilizing the most memorable format; storytelling. The stories were backed up with studies, facts, and resources of how to apply these principles. The stories made me tear up more times than I'd like to admit, and they will stay with me for a very long time. It was truly a reminder of why I got into healthcare administration as a profession. I read the book in one weekend because I couldn't put it down. I would recommend to anyone in healthcare; whether a care provider, patient, administrator, etc.

2 of 2 people found the following review helpful. Stories that lead to Wisdom By cl8007 Someone once said that Facts lead to Knowledge and Stories lead to Wisdom. This book is a combination of both Facts and Stories that will give us the knowledge as well as the wisdom behind each fact on healthcare and what it really means to be a provider as well as patient and family. This book took me back to the moment I chose to become a healthcare provider as well as where I want to go towards. It's a book of just one more chapter until you reach the end. Many stories will bring tears, but also a nod for jobs well done. Definitely a recommendation for healthcare providers as well as patients and families. It will warm the hearts on this cold winter days!

While many healthcare administrators and leaders are consumed with data, statistics, and day-to-day operations, it is the personal stories that are often the catalyst for immediate action in the world of healthcare. *Inspired to Change* presents stories of patient care both heartbreaking and uplifting and details the reality and impact of those experiences. The perspectives written by patients, family members, and professional caregivers alike describe the stress of illness, the leap of faith required in trusting the provider team, and the frustrations of accepting that breakdowns in care sometimes occur. Viewing healthcare from these vantage points reveals that the gaps in patient care are caused by a variety of factors, including poor hand-offs, miscommunication, and the expectations of patients and families as they navigate among the siloes within the system. And yet, as illustrated in many of the stories, patient care is beginning to change for the better. *Inspired to Change* focuses on why patient- and family-centered care is important and how professional caregivers must embrace this approach to improve clinical outcomes and the patient and family experience. Each chapter begins with a synopsis of opportunities for improvement that can help transform and redesign the healthcare delivery model of the future. Each chapter concludes with lessons learned, useful resources, and recommended reading for improving the delivery of patient care.

Wonderful, rich stories illustrate healthcare at its best and worst in this book. Through the art of storytelling, healthcare professionals and administrators can gain insight into healthcare improvements. The book's message is powerful and compelling. --- Carole Ann Kenner, PhD, RN, FAAN, The College of New Jersey There are many storytelling books. Most have singular themes. This one is unique in its purpose to inspire change in the way healthcare is delivered, to bring patient-centered or family-centered care to life. It is well written and will touch the hearts of readers. --- Carole Ann Kenner, PhD, RN, FAAN, The College of New Jersey

About the Author Linda Larin, FACHE, FACCA, is the chief administrative officer of the Samuel and Jean Frankel Cardiovascular Center at the University of Michigan Health System. She has held this position for 13 years and has served as a healthcare leader for nearly 20 years. She is a Fellow of the American College of Healthcare Executives, a fellow of the American College of Cardiovascular Administrators (ACCA), and the 2013 chair of the American Academy of Medical Administrators (AAMA). She is the former treasurer of AAMA and former president of ACCA. In 2006, Larin received the GE Healthcare Award of Excellence as the ACCA's national cardiovascular administrator of the year.