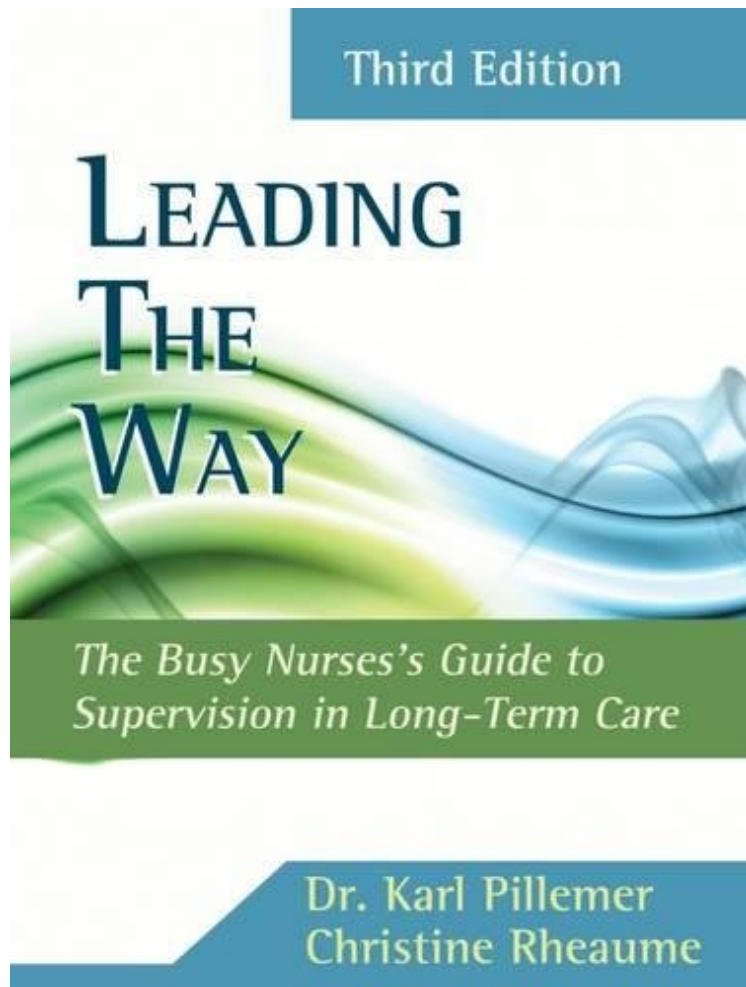


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# Leading the Way: Busy Nurses Guide to Supervision in Long-Term Care

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TERM CARE, 3rd Edition gives you the tools you need to experience and create success in any long-term care environment. This easy-to-read handbook applies proven methods from the latest research, and covers everything from mentoring and motivating employees to dealing with job stress and ethical dilemmas. Succinct yet thorough, LEADING THE WAY: THE BUSY NURSE'S GUIDE TO SUPERVISION IN LONG-TERM CARE, 3rd Edition delivers the essentials of management and leadership, such as team building, communication, staff development, performance issues, and organization, all with a specific, long-term care focus. New discussions on effectively managing conflict, diffusing tension with humor, and achieving work/life balance make this always-popular book even more useful for nursing professionals everywhere.

"This book has a niche for the individual NA who has leadership responsibilities in a facility setting."Genevieve Gipson, RN MED RNC, Director, National Network of Career Nursing Assistants"I would use this as a part of a bigger Nurse development program. I am going to consider it as a tool within our program and will recommend it to others."Anna Ortigara, RN, MS, FAAN, Professor, Rush University, School of NursingAbout the AuthorKarl Pillemer, Ph.D. is the Hazel E. Reed Professor of Human Development at Cornell University and Professor of Gerontology in Medicine at the Weill Cornell Medical College. Since 1993, he has been Director of the Cornell Institute for Translational Research on Aging, a center devoted to using research to create interventions to improve the quality of life of older persons. For the past two decades, he has conducted a program of research involving staff in nursing homes and other long-term care environments. Projects have included a longitudinal study of relationships between family members of residents with staff in nursing homes, and the first scientific study of abuse of residents in long-term care. He has developed and evaluated a number of nursing home interventions, including model training, mentoring, and career ladder programs. These evidence-based interventions include "Partners in Caregiving," which builds cooperation and communication between nursing home staff and family members, and "Retention Specialist Program," which improves the ability of nursing homes to retain CNAs. He has written many scientific and trade articles on long-term care staffing, and is the author of the book "Solving the Frontline Crisis in Long-Term Care." Beyond the academic and professional community, Dr. Pillemer has created publications for frontline long-term care workers themselves, including the widely-used "The Nursing Assistant's Survival Guide." He is the founding editor of "Nursing Assistant Monthly," an educational newsletter that reaches thousands of nursing assistants nationwide. In addition, he has served as a consultant to long-term care providers, research groups, and trade organizations around the country and in Europe.Christine Rheaume's nursing career includes patient care across the life span and in a variety of clinical specialties. She is owner of Rheaume Associates legal nurse consulting services, and has ten years' experience as writer and editor for medical and nursing publications. A graduate of the University of California, San Diego, she earned her R.N. from Massachusetts General Hospital School of Nursing in Boston.