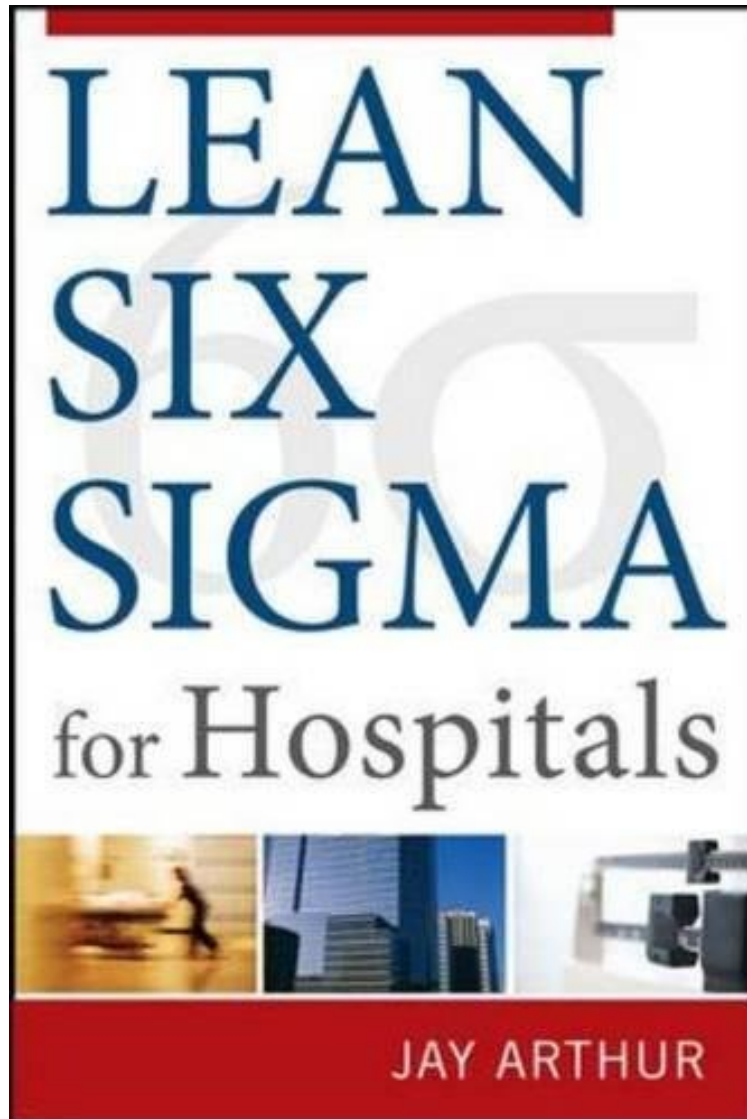


(Download pdf) Lean Six Sigma for Hospitals: Simple Steps to Fast, Affordable, and Flawless Healthcare

Lean Six Sigma for Hospitals: Simple Steps to Fast, Affordable, and Flawless Healthcare

Jay Arthur

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Lean Six Sigma for Hospitals: Simple Steps to Fast, Affordable, Flawless Healthcare explains how to use tested Lean Six Sigma methods and tools to rapidly improve hospital operations and quality of care and reduce costs. These proven strategies follow the patient from the front door of the hospital or emergency room all the way through discharge, examining key aspects of patient flow and quality. The trail of billing and collections is also followed to discover and eliminate cash flow leaks. This practical guide emphasizes both the clinical and operational sides to reduce the "three demons of quality"--delay, defects, and deviation. Real-world case studies from major hospitals illustrate successful implementations of Lean Six Sigma.

Coverage Includes: Achieving a faster, better hospital in five days--emergency department, door-to-balloon time, operating room, medical imaging, lab, nursing unit, clinical staff, pharmacy, order accuracy, diagnosis, ICU

Lean for accelerated patient flow

Reducing medical errors with Six Sigma

Creating a more profitable hospital in five days by reducing denied, rejected, and appealed claims

Six Sigma for hospitals

Excel power tools for Lean Six Sigma

Identifying improvement projects through data mining and analysis

Sustaining improvement using control charts

Laser-focused process innovation

Statistical tools for Lean Six Sigma

Implementing Lean Six Sigma