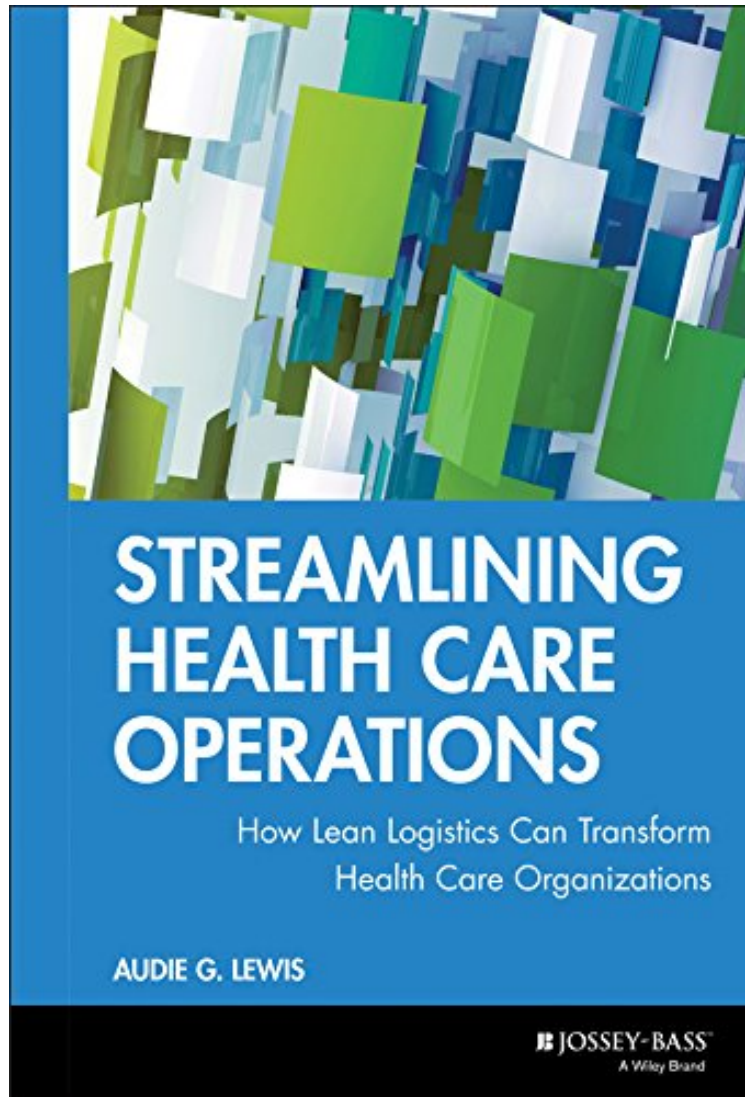


# Streamlining Health Care Operations: How Lean Logistics Can Transform Organizations

*Audie G. Lewis*

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**Audie G. Lewis : Streamlining Health Care Operations: How Lean Logistics Can Transform Organizations** before purchasing it in order to gage whether or not it would be worth my time, and all praised Streamlining Health Care Operations: How Lean Logistics Can Transform Organizations:

0 of 0 people found the following review helpful. Needed it for classBy Stephanie RydeskyNeeded the book for class. It is a very useful book. It is well written. Has a lot of good information.11 of 12 people found the following review

helpful. Another BOGUS book on Lean By Ask Doctor Lean 2014 UPDATE: Imagine picking up a book titled "Streamlining Your Diet for Good Health", and the principle message of the book is: "streamline your diet and you will become healthier". This book is pure rubbish. There is ZERO mention or discussion of any lean tools, analysis methods or systems. The only mention of LEAN is in the title. Look in the Index and you will not see the term "Lean" anywhere. I can only imagine this author wanted to get attention for his book by including the word LEAN in the title. I hope you won't waste your money. At the time of this writing, 2014, there are STILL only a handful of books which discuss usefully HOW to apply Lean Production System methods in Healthcare. Most are simply "cheerleading" about the benefits of Lean. If you are a Healthcare practitioner who is responsible for actually eliminating waste and implementing a lean system, I can only recommend John Black's, "The Toyota Way to Healthcare Excellence". You will be better served reading about Lean Systems from someone who has actually done it versus someone "sermonizing" about it. Beyond that, find a real lean TEACHER. There are still only a handful (literally) of Lean practitioners who really know what they are doing here in America. AVOID using a consultant just because he is near your location. Also don't be fooled by those universities who have put their otherwise good name on a group of people (Lean charlatans) who really can offer you nothing of value except a great looking "certificate". I recently called representatives from two of the universities who offer a five-day course on Lean in Healthcare. Both admitted that their course was a "basic introduction". One university at least conducted their exercises in a simulated clinical environment, that other university conducts their course in a generic conference room down the hall from a food court. PS Why isn't it possible to indicate a rating of ZERO stars?

Using the success of other industries as a model, this book promotes methodologies, indicators, and ideas that health care organizations can use to streamline their practices and maintain strong profit margins. Based on the core principles embodied in lean logistics—the systematic process of removing waste and inefficiency throughout the purchasing, supply, distribution, and business operations chain—Streamlining Health Care Operations shows health care leaders how to fundamentally restructure their organizations and effectively balance costs, quality, and patient access to excellent care.

"New times demand new thinking, not cosmetic Band-Aids. Audie Lewis clearly has his finger on the pulse of the new economy and of today's health care industry. He is a true pioneer in his field and his ideas are innovative, principled and soundly pragmatic: they work." --Dr. Stephen R. Covey, best-selling author of The 7 Habits of Highly Effective People and chairman, Covey Leadership Center "I recommend this thoughtful and innovative book to those who care about the American health care system—both in Washington, D.C. and around the country. As we continue to seek ways to improve the efficiency and quality of health care delivery in America, sometimes we look past the kinds of innovative approaches examined in Streamlining Health Care Operations. Audie Lewis's book is an important contribution to this debate." --The Honorable J. Dennis Hastert, Speaker of the House of Representatives, United States of America "Audie Lewis's examples from health care and other industries and his thought-provoking questions will assist senior executives as they consider how to increase operational efficiencies and improve the care they deliver." --Glenn Pearson, executive vice president, GHA: An Association of Hospital and Health Systems "A guide for the health care executive needing to provide quality care with resources stretched to the limit." --Joe W. Smith, chief executive officer, National Healthcare Logistics "After reading this book, health care executives and managers have no excuse for not launching massive efforts aimed at organizational streamlining." --Dean C. Coddington, senior consultant, McManis Consulting, Denver, Colorado

From the Inside Flap

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- Reward excellence for creative low-cost solutions
- Implement innovative approaches to patient access
- Create a customer-driven culture
- Educate buyers for long-term success
- Develop an objective economic evaluation model
- Excel at using review committees effectively
- Minimize the impact of past and future mistakes
- Do a total life-cycle analysis
- Use budget control mechanisms

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About the Author AUDIE G. LEWIS is president and chief executive officer of Audie Lewis Consulting, Inc., a national research and consulting firm specializing in cost cutting, business improvement, supply chain analysis, and Internet projection and growth for the health care industry. He is the author of the best-seller *The Year 2000 Health Care Survival Guide*.