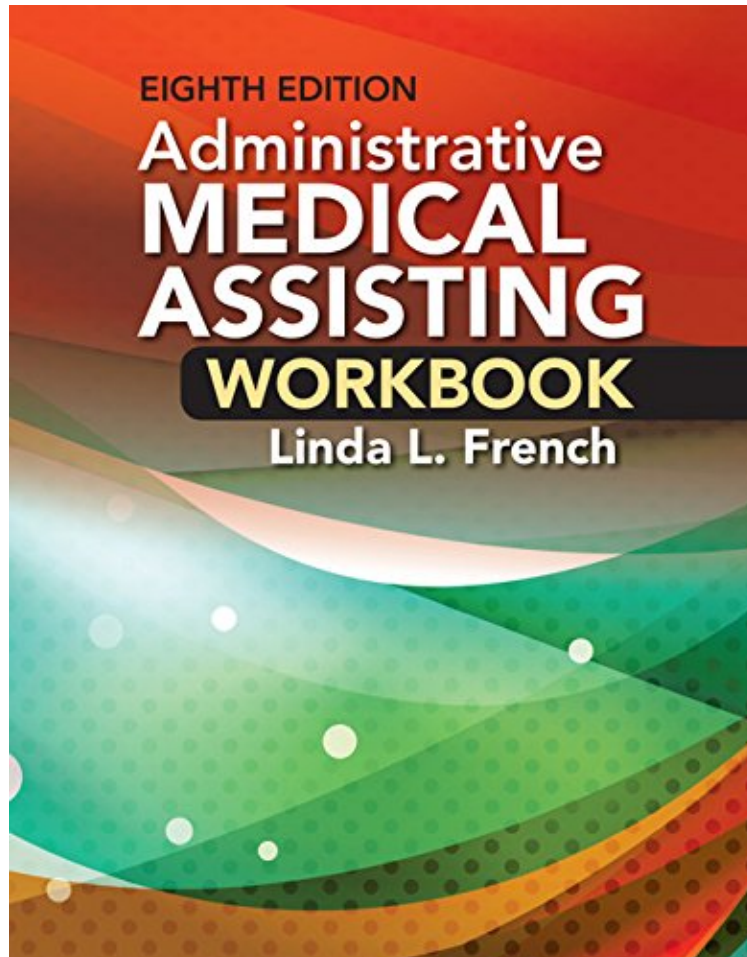


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Designed to help readers retain key chapter content, this resource includes chapter objective questions, key-term definition queries, and problems in multiple choice, fill-in-the-blank, and true-or-false formats.

About the Author Linda L. French, CMA-C (AAMA), NCICS, CPC is a Certified Medical Assistant-Clinical Specialist (AAMA), Nationally Certified Insurance and Coding Specialist (NCCT), and Certified Professional Coder (AAPC).

Prior to teaching, she worked for 15 years in a variety of physician office settings as a clinical and administrative medical assistant, medical insurance biller, and office manager. In addition to consulting to physicians and providing customized employee training, Ms. French has spent more than a decade teaching allied health courses at community colleges, adult schools, post-secondary institutions, and private corporations through UCSB-Extend.