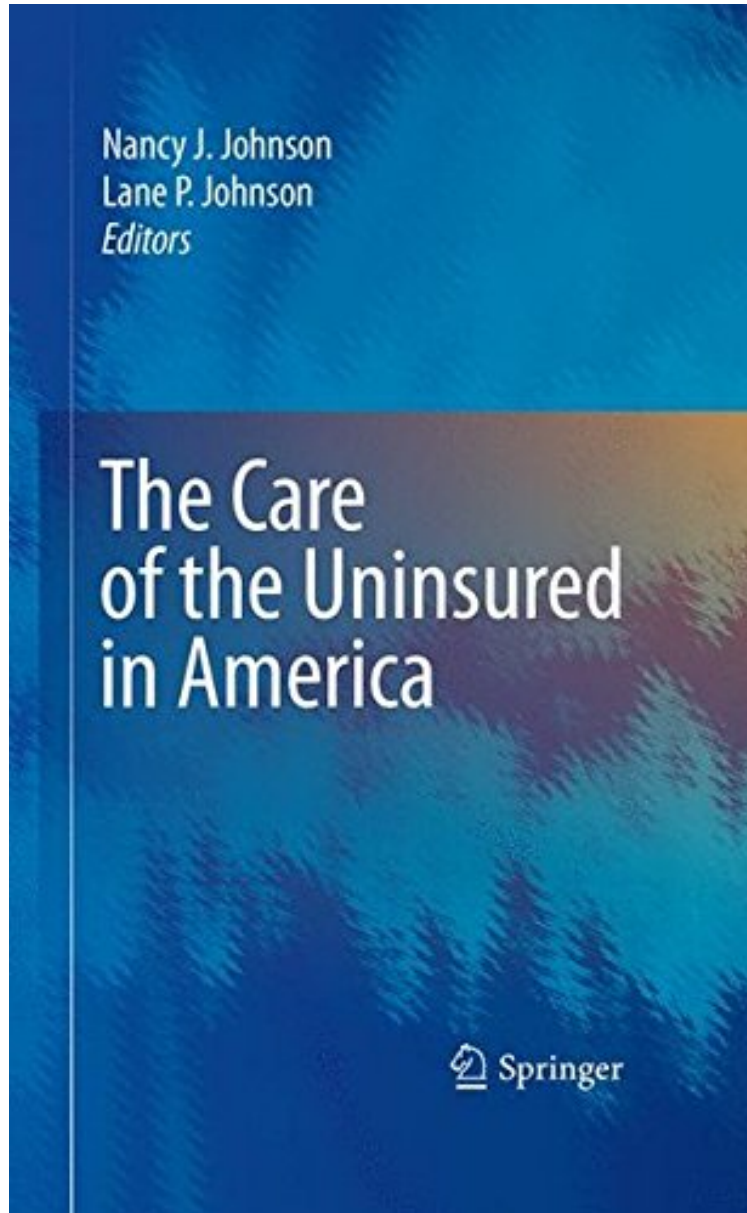


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## The Care of the Uninsured in America

*From Johnson Nancy J Johnson Lane P  
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**From Johnson Nancy J Johnson Lane P : The Care of the Uninsured in America** before purchasing it in order to gage whether or not it would be worth my time, and all praised The Care of the Uninsured in America:

As Dr. Cullen's chapter on information technology points out, what is required is not just a new electronic system that follows the patients, but a new language that creates and defines a system that can appropriately care for the patient. What we design for the complexities of caring for the medically underserved can serve as model for caring for everyone in this country. Many innovative, bold, and wonderful solutions have been developed as local/ regional models. As communities and states we can learn from, and support, each other. But the local models are not, by and large, self-sustaining. Ultimately, solutions to the lack of medical insurance in this country will require a national perspective, and federal funding. That is part of the work we all must do, and Dr. Dalen's chapter points out some of the possibilities and pitfalls other countries have experienced. When I wonder how the system we have has not already collapsed from its own weight, I just need to look at the people working within it. Healthcare is a service industry, and we have been blessed with professionals who understand and live the concept of service in their daily lives, who go the extra mile for the patient despite the vagaries, the barriers, and the sometimes mean spiritedness of the organizational infrastructure.