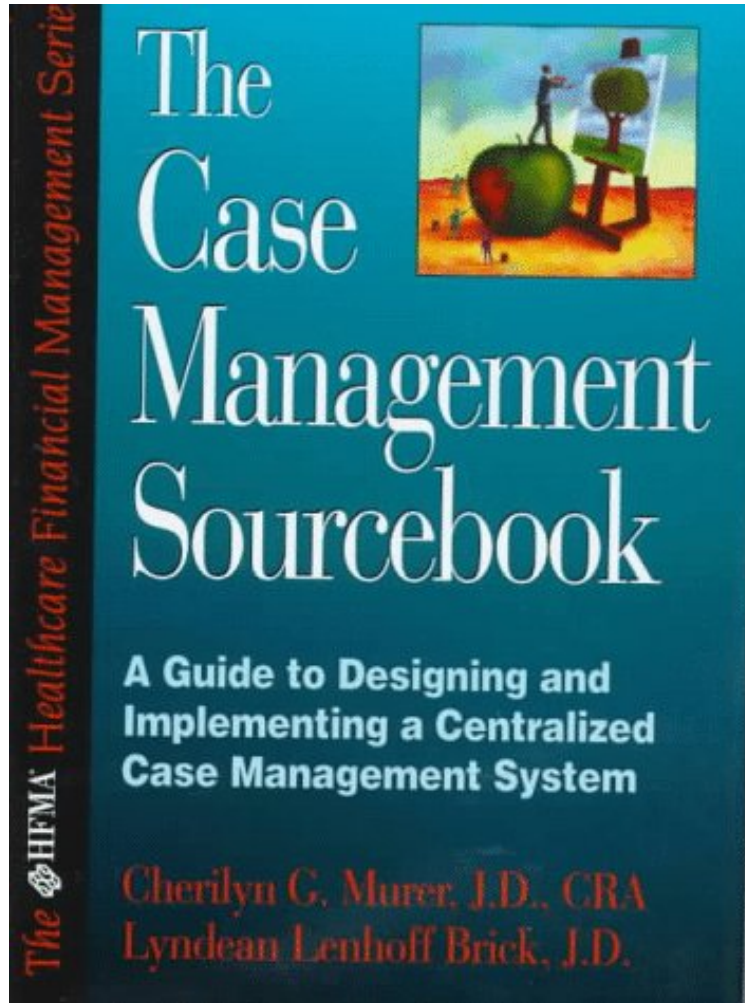


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The Case Management Sourcebook: A Guide to Designing and Implementing a Centralized Case Management System (Hfma Healthcare Financial Management Series)

Cherilyn Murer, Lyndean Lenhoff Brick J. D., Lyndean Lenhoff Brick
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6 of 10 people found the following review helpful. Terrific and timely given the changes in healthcare. By A Customer
Cherilyn Murer's "The Case Management Sourcebook: a Guide to Designing and Implementing a Centralized Case Management System," couldn't be more timely or accurate. Case Management has, for years, been either misunderstood or considered an added expense that produces no real value. Murer's straight forward approach on this complicated topic provides the reader with answers to questions that to date have been vague at best. Murer not only educates the reader on the concepts of case management, but provides an organizational structure that is both direct and functional. This is a must book for any executive facing the changes produced by the Balanced Budget Act of 1997. This book and others written by Murer continue to demonstrate the quality and professionalism of one of the "best of the best" in health related consulting. Thanks for the effort Ms. Murer.
19 of 19 people found the following review helpful. Not for nurses
By Mary Lyn Page
I ordered this book thinking that it would help me to develop and centralize case management in an insurance company. This book is really for non-medical hospital management personnel. The focus is on hospital case management only, with a side on home health as it relates to the discharged hospital patient. For what it is, I think the price is too high and I returned it.

This is a comprehensive guide to understanding, developing and implementing healthcare case management. It includes case studies and selected forms and worksheets that illustrate a model of case management. Topics covered include: the importance of case management in the continuum of care; how good outcomes can have an effect on reimbursement; different models of case management and how each model should be implemented; and the legal, cost and expectation-in-care decisions a case management professional must make.