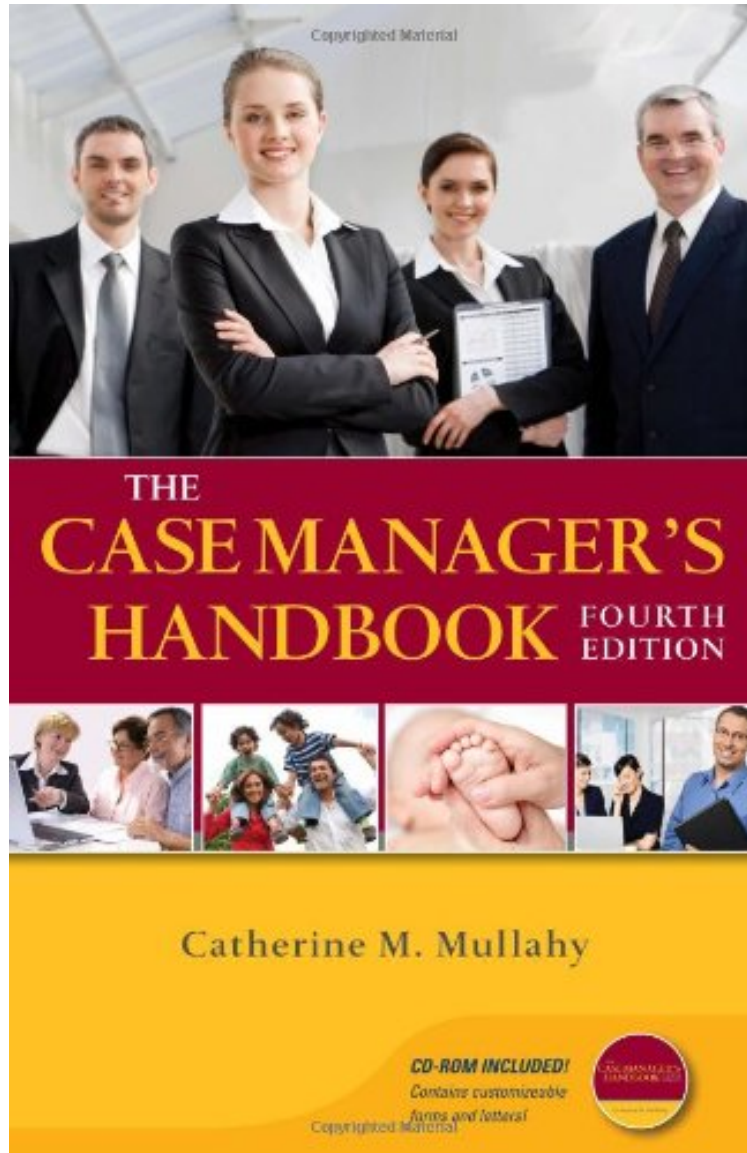


(Get free) The Case Manager's Handbook

# The Case Manager's Handbook

*Catherine Mullahy*

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#198446 in Books 2009-06-15 Original language: English PDF # 1 1.83 x 6.31 x 9.30l, 2.95 #File Name: 0763777242875 pages | File size: 43.Mb

**Catherine Mullahy : The Case Manager's Handbook** before purchasing it in order to gage whether or not it would be worth my time, and all praised The Case Manager's Handbook:

0 of 0 people found the following review helpful. Biased author?By ilovemyratterrier531My main problem with this book is the following quote from page 32, which reads, "If a home health agency provides dated information - case managers it last worked with when an actor was in the White House - questions its capabilities." This is an apparent

dig at Reagan, a Republican president. PLEASE NOTE that I am not complaining about this due to my personal political views. Rather, I am complaining because this type of statement may bias a potential case manager against his or her conservative clients. Imagine the outrage if this underhanded insult was directed at our current president, e.g., if the quote read, "when an black man was in the White House." That example is clearly unacceptable and biased against African Americans, and would likely not have been published. By the same argument, the original quote is just as unacceptable. As case managers (or social workers, in a broader sense), we must treat ALL of our clients with dignity and respect, regardless of their personal political opinions (or race or ethnicity, etc). Such a dig, whether directed at a Republican or a Democrat, is extremely unprofessional and has no place in a purportedly professional text. What makes it worse is that this statement could have easily been phrased in a neutral way by replacing "an actor" with "Reagan." I was greatly disappointed to find such a statement in a supposedly "academic" work. The author, and this book's editors, ought to be ashamed of themselves for allowing their personal bias to be present to such an obvious degree in a book that will help shape future case managers'/social workers' professional views. I now question this author's capability to be a neutral, unbiased teacher and provider to ALL clients, regardless of political opinion.

0 of 0 people found the following review helpful. May work for others, but not for me

By jquez2I read really good reviews I saw it recommended a lot. I didn't particularly like the style in which it was written, and I didn't use it to study out of much. I needed to get as much practical information and facts as I could for the CCM exam and I didn't feel like it was useful. But it does have a lot of content so it may be very helpful for others.

0 of 0 people found the following review helpful. Three Stars

By KPWthis book was only ordered for school

Written by renowned author, Catherine Mullahy, *The Case Managers Handbook, Fourth Edition*, is the ultimate how-to guide for case managers. This practical resource helps case managers build fundamentals, study for the CCM exam, and most importantly, advance their careers after the exam. Using real-life examples and an easy-to-read, conversant style, this reference defines Best in Class case management, examines the case management process, and presents practical procedural information. It is an excellent daily reference and training resource for new case managers and seasoned professionals in various settings facing the day-to-day challenges of case management. Certain to become the go to resource resource that previous editions have, this Fourth Edition features updated and enhanced chapters, and brand new chapters covering such timely topics as: \* Obesity The New Epidemic \* Our Nations Multiculturalism and Challenges to Case Managers \* Health Literacy and Adherence Issues \* Pharmaceuticals The Ever-Evolving World \* Our Aging Population, Medical Advancements and New Case Management Considerations \* Direct to Consumer Community-Based Case Management \* Continuum Concepts