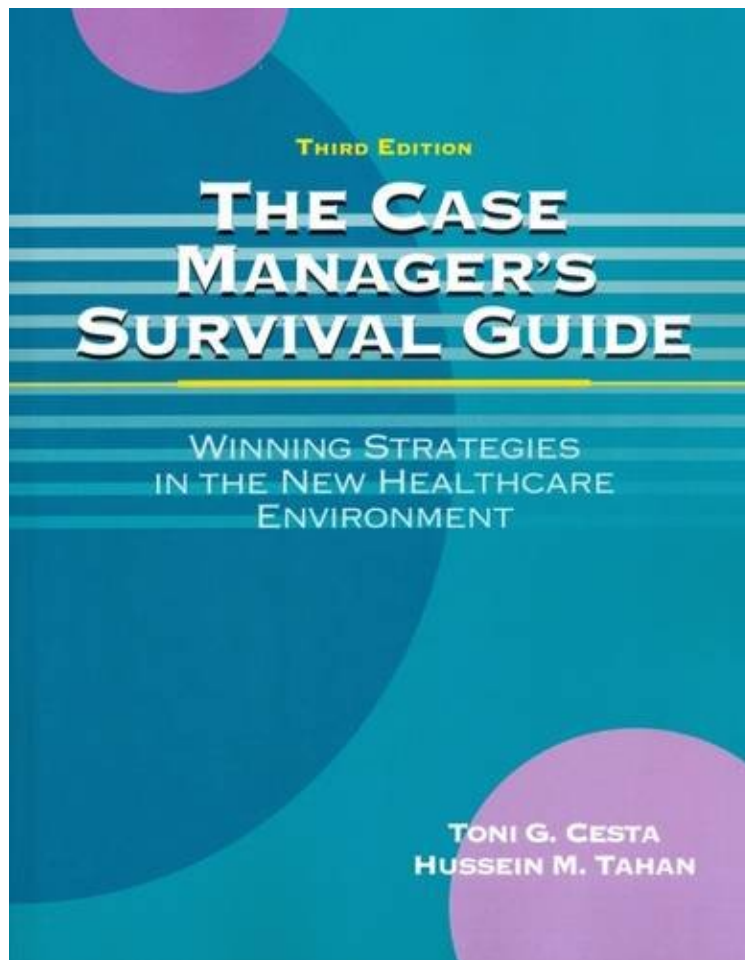


(Download) The Case Manager s Survival Guide: Winning Strategies in the New Healthcare Environment - Third Edition

The Case Manager s Survival Guide: Winning Strategies in the New Healthcare Environment - Third Edition

Toni G. Cesta, Hussein M. Tahan
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2 of 2 people found the following review helpful. Very good textbook!!! By Sam Hall The third edition of this important textbook adds over 10 years of new data, facts and experience needed by professional case managers, program administrators or leaders, and students of case management. The new edition incorporates the impacts of the Patient Protection and Affordable Care Act, value-based purchasing methods, care coordination strategies, transition

planning, and case management software. Like the previous editions, this textbook is written to assist the professional and student, especially in the field of nursing, social work, and other health disciplines with practical guidance for understanding and mastering the techniques of managing patients in multiple healthcare settings: pre-acute, acute, and post-acute as well as payer-based. At once practical and comprehensive, this new and expanded edition provides recent financial, legal and care provision information required by case managers to succeed in the evolving environment of healthcare delivery. The result is an essential resource for individuals and interdisciplinary care teams from many professional backgrounds, who can use the know-how in this textbook for coordinating care, containing costs, and improving quality, safety and optimizing the patient experience. The Case Manager's Survival Guide is also a proven textbook, used by hundreds of instructors and students in university and continuing education courses, as well as by those preparing for case management specialty certification, and for advancing their professional careers.

Revised, updated, expanded edition of essential textbook for healthcare leaders, case managers, nurses, social workers, and other professionals New information on the ACA, value-based purchasing, accountable care organizations, emerging reimbursement methods, transitions of care, changing accreditation standards and much more A proven textbook for university courses, case management certification exam prep, competency development, professional development, and continuing education Numerous case management models, case studies and real-world examples, financial tools and formulas, practical pointers and sample problems, and select job descriptions used in various case management practice settings The third edition of this important textbook adds over 10 years of new data, facts and experience needed by professional case managers, program administrators or leaders, and students of case management. The new edition incorporates the impacts of the Patient Protection and Affordable Care Act, value-based purchasing methods, care coordination strategies, transition planning, and case management software. Like the previous editions, this textbook is written to assist the professional and student, especially in the field of nursing, social work, and other health disciplines with practical guidance for understanding and mastering the techniques of managing patients in multiple healthcare settings: pre-acute, acute, and post-acute as well as payer-based. At once practical and comprehensive, this new and expanded edition provides recent financial, legal and care provision information required by case managers to succeed in the evolving environment of healthcare delivery. The result is an essential resource for individuals and interdisciplinary care teams from many professional backgrounds, who can use the know-how in this textbook for coordinating care, containing costs, and improving quality, safety and optimizing the patient experience. The Case Manager's Survival Guide is also a proven textbook, used by hundreds of instructors and students in university and continuing education courses, as well as by those preparing for case management specialty certification, and for advancing their professional careers.

The Case Manager's Survival Guide brings our attention to the crucial issues facing case managers today, while providing real time solutions. This book updates and extends the understanding of the role of the case manager in an ever changing healthcare environment. The information in ACA, value-based purchasing, accountable care organizations and understanding reimbursement, just to name a few- make this a must read for even the most experienced case manager. --Pat Wilson, MBA, BSN, RN; AVP, Transplant Services When entering the space of case management, few would begin to imagine the myriad of complexities and diverse scenarios one would face as a case manager. And so often, what we read about case management is not current and relevant to one's field of practice. That is why this book is applicable for the new and experienced case manager, and whether working in acute, post acute and the various ambulatory settings. Each of these setting have their unique set of challenges and responsibilities, so you can easily find the area in the manual that is pertinent to you. This guide is structured in a format that is easy to navigate with practical tips and examples that is targeted for these various workplaces. Helpful information is included to address organizational opportunities and nuances. And, with the changing landscape of healthcare, such as new payment methodologies, new governmental compliance regulations, a more savvy consumer as your patient, etc., the authors provide strategies and recommendations to assist in optimizing resources, reimbursement, staff development, patient experience and overall transitions of care. Today, we find case management concepts and outcomes gaining C-suite attention as we emerge into value based care and continuously strive to improve the quality of care for our patients. This comprehensive book includes all facets of case management, from job descriptions to documentation, and will give you a better appreciation and understanding of the role of case management as it applies to nursing, the revenue cycle and overall delivery of care. --Yvonne Focke, RN, BSN, MBA, ACM, Case Management Consultant About the Author Hussein M. Tahan, PhD, RN, is the system VP of nursing professional development and workforce planning at MedStar Health, Columbia, Maryland. Hussein has more than 25 years of experience in healthcare. He is a past commissioner and chair of the Commission for Case Manager Certification (CCMC) and currently a member of the editorial board of Professional Case Management. Hussein has a strong publication, public speaking and research record in case management, care coordination and transitions of care. He is a coauthor of the CMSA's Core Curriculum for Case Management, 3rd Edition, knowledge editor of CCMC's peer-reviewed Case Management Body of Knowledge online portal, and has participated on various national

taskforces on healthcare issues including case management. Hussein is also the recipient of the 2016 Case Management Society of America's Lifetime Achievement Award for his work in the field of case management. P Dr. Cesta has been active in the research and development of case management for over 25 years. Her research in case management has included two funded studies measuring the effects of a case management model on congestive heart failure and fractured hip patient populations, with measures of patient satisfaction, quality of life, and short and long term clinical perceptions and outcomes.